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Emergency Management System Tested in 9/11 Response

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E Team is an emergency management IT software that was scheduled to be deployed in mid-September 2001 for the New York City Office of Emergency Management. A few days before the rollout, the Sept. 11 attack hit the city.

City authorities asked E Team Inc. to jump in and handle the response and recovery efforts at the World Trade Center remotely from the company's L.A. headquarters.

In 2005, E Team was acquired by El Segundo-based NC4 Inc. and now the technology will be used for emergency management of 16 jurisdictions in Dallas County in Texas.

The software is typically used in emergency operations centers that track information on public health, transportation and electricity, such as the number of beds available at hospitals, road closures and power outages.

Jim Montagnino, chief executive, said the nation's heightened security requires emergency managers to quickly gain access to information across jurisdiction lines.

"Emergency management technology provides agencies with a common operating picture from which to collaborate during an emergency, which is a critical step to success," Montagnino said.

The technology was used during the 2005 presidential inauguration, the 2006 World Cup soccer games in Germany and the 2007 Super Bowl.

E Team is one of the company's three emergency management software products.

Last month, NC4 secured a \$6.1 million contract from the Department of Homeland Security for the company's information sharing portal that will be used for both sensitive and unclassified data. NC4 also develops a security technology product that locates and monitors suspicious packages and suicide bombings around the world. Cisco Systems Inc. is one of about 100 private enterprises that use this software.

NC4, a division that spun off of El Segundo software company Candle Corp. in 2004, has 125 employees and offices in Massachusetts and Virginia. About 35 people work here.

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